

Exchange or Return Form

At Mox we want you to be completely happy with your purchase. We are always more than happy to exchange or refund any pair of unworn Mox within 60 days in accordance with our Exchange or Return Policy. If you made a combined order with friends, please ensure all exchanges are processed on one form. To make an exchange or return, please follow the following steps:

1. If you are exchanging please check our website to ensure the availability of your new size and colour before returning your shoes.
2. Print and complete this Exchange or Return form.
3. Mail your shoes with the string bag, packing slip and completed Exchange or Return form to:
Mox Shoes
PO Box 517
Willoughby NSW 2068

In accordance with our Exchange or Return Policy we do not offer exchange on international orders.

Order Number:	
Name:	
Contact email:	
Exchange address: <i>(only required if a different address to the initial order)</i>	

What would you like to do?

- Return your unworn Mox shoes for a refund
 Exchange your Mox shoes for a different size/colour

If you would like to add additional pairs to the exchange, you can do so. Just add any additional pairs to the table on the right and we will email you regarding payment for the additional pairs.

Item/s you are returning:

Colour	Size	Quantity

Item/s you would like to order:

Colour	Size	Quantity

If exchanging, how would you like these posted to you?

- Parcel Post (this is free for one exchange per order)
 Express Post (this is an additional \$3)

If you select Express Post, to speed up the process you can make the \$3 payment via paypal.me/moxonline including your order number as reference. Otherwise, we will email you regarding payment once your exchange arrives.

No printer? No worries. Just write this information on a piece of paper and include it with your shoes.